

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Supplementary Budget Estimates Hearings November 2016
Communications Portfolio
NBN Co Limited

Question No: 174

NBN Co Limited

Hansard Ref: Page 33, 25/11/2016

Topic: Retail providers – data counters

Senator Urquhart, Anne asked:

Senator URQUHART: Do all of the retail service providers have their own data counters, or do they rely on you providing that?

Mr Morrow: I would suspect they have their own counters.

Senator URQUHART: You do not know, though?

Mr Morrow: I do not know, no.

Senator URQUHART: Can you take that on notice?

Mr Morrow: To ask the retailers if they do count that?

Senator URQUHART: If they do, yes, or whether they rely on your data.

Mr Morrow: Well, I am happy to ask; if they do not want to provide it, it is up to them. But I am happy to ask.

Answer:

nbn provides a wholesale layer 2 service only. At the retail level service providers develop their own retail data packages to end users and provide their own data counters.